

Human Resource Department PO Box 538 Fort Washakie, WY 82514 Phone: (307) 332-2005

Fax: (307) 332-9883

NOTICE OF EMPLOYMENT

POSITION: Learning Center Assistant

DEPARTMENT: Learning Center

SUPERVISION: Learning Center Director

SALARY: DOE

STATUS: Permanent Full-Time

OPENING DATE: December 18, 2025 **CLOSING DATE**: Open until Filled

POSITION SUMMARY:

The Learning Center Assistant supports the daily operations of the Fort Washakie Learning Center by providing academic, technical, administrative, and community-based assistance to students, patrons, and staff. This position helps maintain a welcoming, inclusive, and well-organized environment while supporting educational programs, computer lab services, and testing services. The Assistant plays a key role in promoting educational access, mentoring youth, and ensuring the Learning Center functions to ensure a welcoming and efficient environment for all users.

DUTIES AND RESPONSIBILITIES:

Community, Student, and Patron Support

- Greet visitors, determine the nature of their visit, and direct them to appropriate services or resources
- Assist community members with accessing the computer lab
- Provide assistance with job applications, resume writing, and basic computer and technology use
- Support students with scheduling and completing HiSET and TABE testing
- Assist HSEC students using the Essential Education (Essential Ed) Program, including support with:
 - o Fractions
 - o Basic algebra
 - o Basic geometry
- Tutor students in basic Reading, Math, and Language skills

• Mentor and encourage youth in a positive and supportive manner

Technology and Computer Lab Support

- Monitor internet usage to ensure appropriate and responsible use
- Assist new and current users with internet access, email setup, and general online searches
- Provide assistance and basic troubleshooting for printers, scanners, color printers, computers, graphics software, and related hardware
- Set up, maintain, and troubleshoot computers, tablets, testing booths, and other technology
- Escalate technical issues when necessary and assist with technology upgrades

Administrative and Organizational Support

- Maintain accurate records of student participation and community use of the Learning Center
- Assist with scheduling, and program coordination of center activities
- Perform general clerical duties, including filing, record keeping, data entry, and processing check requests
- Assist with the implementation and adherence to Standard Operating Procedures
- Assist patrons with copying and faxing services

Facility Operations and General Duties

- Operate center equipment such as coffee pot, printers, scanners, and office machines
- Run errands as needed to support Learning Center operations
- Perform janitorial duties, including wiping tables, sweeping floors, removing cigarette butts, cleaning entrances, removing snow, and applying ice melt
- Ensure the Learning Center remains clean, safe, organized, and welcoming

Other Responsibilities

- Maintain an inclusive, respectful, and professional environment for all community members
- Perform additional duties as assigned by the Director to support the mission of the Fort Washakie Learning Center

QUALIFICATIONS:

Education and Experience

- High school diploma, HSEC diploma, or equivalent required
- Some college coursework or technical training preferred

• Experience in education, administrative support, or technology assistance is desirable

Skills and Competencies

- Excellent interpersonal and communication skills
- Friendly, assertive, and informative approach when working with the public
- Computer literate with the ability and willingness to learn new systems
- Proficiency in Microsoft Office Suite and Google Workspace
- Basic computer troubleshooting skills
- Strong organizational skills and attention to detail
- Ability to work collaboratively with diverse populations, including youth, families, and educators
- Ability to handle sensitive information with confidentiality and professionalism

Other Requirements

- Willingness to work flexible hours as needed
- Commitment to the mission and goals of the Fort Washakie Learning Center
- Familiarity with the Wind River Reservation and its community needs is a strong asset

APPLICATION REQUIREMENTS:

- Submit a complete application with supporting documents to the Eastern Shoshone Tribe, Human Resource Department, P.O. Box 538, Ft. Washakie, WY 82514.
- Applicants that state "See Resume" for employment history must have the following the information listed on the resume:
 - o Dates of previous employment
 - o Reason for leaving previous employment
 - o Hourly rate of previous employment.
- Applications are available online at easternshoshone.org and can be sent via email to lmorgan@easternshoshone.org or faxed to 307-332-9883 until 4:45 PM on the closing date.
 - Supporting documents: Driver's License, Tribal ID, High School Diploma/GED, Degree or professional credentials and other supporting documents that verify required qualifications.
- Applicants who have a current application with supporting documents on file <u>must</u> submit a letter of interest. The letter should address how you meet each qualification. <u>Telephone calls</u> are not accepted in place of an employment application or letter of interest.
- Preference will be given to a qualified Eastern Shoshone tribal member, then other qualified federally recognized Indian tribal members and then other qualified candidates. Applicants must submit a copy of Tribal Enrollment card or CIB for Indian Preference.

- Veterans who meet the minimum qualifications and provide documentation of an honorable discharge (DD214) from any branch of military service are entitled to receive preference points during the interview process.
- Applicants being considered for employment will be required to pass an alcohol and drug test and a background check. Refusal to take the test or testing positive will render the applicant ineligible for employment with the Eastern Shoshone Tribe for 60 days.